CWMNI RHEILFFORD GWILI CYF

Swyddfa Gofrestredig Gorsaf Bronwydd Arms CARMARTHEN

SA33 6HT



GWILI RAILWAY COMPANY LTD

Registered Office Bronwydd Arms Station CAERFRYDDIN

SA33 6HT

Booking Conditions Santa Magical Steam Trains 2016

- 1. Once tickets are purchased they are non-refundable, unless the Railway is closed to the public due to adverse weather conditions on your date of travel.
- 2. As in all large scale events, failure to attend through illness, changed plans or bad weather will not automatically entitle you to a refund. Please talk to the booking office who will advise you whether your dates can be changed.
- 3. An administrative fee of £10.00 will be made for any alterations to bookings where tickets have been issued; Alterations can only be made subject to availability.
- 4. In the event of adverse weather conditions, please check website, www.gwili-railway.co.uk, for information or phone 01267 238213 before leaving home.
- 5. Please arrive 40 minutes before your train departs, as some parking may be off site and a FREE shuttle bus will operate;
- 6. If you miss your train whilst every effort will be made to accommodate you on a later train, this cannot be guaranteed
- 7. Discount vouchers, Complimentary tickets, HRA passes and Time Credits cannot be used towards Santa Magical Steam Train tickets;
- 8. Disabled accommodation is available please advise your requirements clearly on booking;
- 9. A SPECIAL TIMETABLE will operate and whilst every effort will be made to maintain it, no guarantee can be made that trains will depart on time. The Gwili Railway Company Limited reserves the right to cancel, alter or suspend any train without notice. No liability for loss can be accepted.
- 10. Please bring cash to use at Llwyfan Cerrig Station for the Bouncy Castle, Face Painting, Gwili Shop and hot food catering. Please note there is NO cash machine on site.
- 11. PLEASE NOTE: TICKETS BOOKED WITHIN 7 DAYS OF THE EVENT WILL BE HELD AT THE RAILWAY FOR COLLECTION ON THE DAY. LOOK OUT FOR SIGNS FOR TICKET COLLECTION ON ARRIVAL AT BRONWYDD ARMS STATION
- 12. No unaccompanied children are allowed at the Santa Event and we would remind you that any children in your party are your responsibility at all times.

Gwili Railway Company Phone 01267 238213 Email info@gwili-railway.co.uk

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